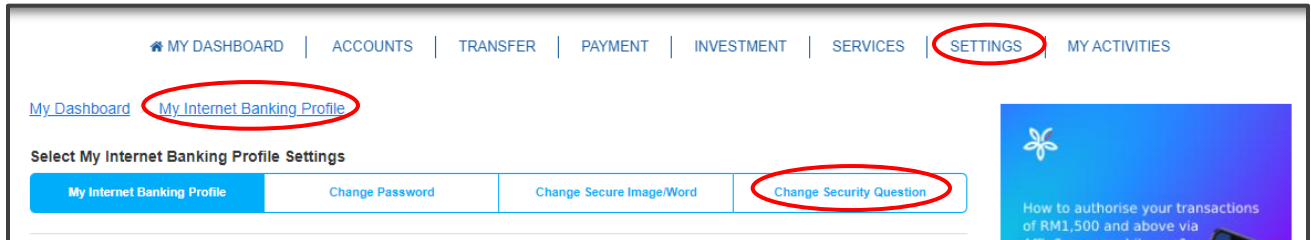


How to update Challenge Questions? *Cara mengemaskini Soalan Cabaran*

How to update Challenge Questions?

Cara mengemaskini Soalan Cabaran

- (i) From 'Settings' menu, click 'My Internet Banking Profile' > choose 'Change Security Question'
Dari menu 'Tetapan', pilih 'Profil Saya' > pilih 'Tukar Soalan Keselamatan'



- (ii) Choose your preferred questions from the dropdown list and provide answers that you can memorise.
Click 'Continue'.
Pilih soalan pilihan anda dari senarai dropdown dan isi jawapan yang anda boleh hafal. Klik 'Teruskan'.

The screenshot shows the 'Change Security Question' page. At the top, there are navigation links 'My Dashboard > Change Security Question' and a title 'Select My Internet Banking Profile Settings' with four buttons: 'My Internet Banking Profile', 'Change Password', 'Change Secure Image/Word', and 'Change Security Question', with the last one circled in red. Below this is the heading 'Change Security Question' with an information icon and the sub-heading 'Change your Security Question for an extra level of security'. The main form area contains three question entries, each with a dropdown menu for the question and a text input field for the answer. The entire form area is circled in red. At the bottom, there is a 'Continue' button, also circled in red.

- (iii) Choose your Card Type from the dropdown list and key in the 16-digits card number. Enter your Card PIN, request for and enter the SMS-received 6-digits TAC received on your registered mobile phone number. Click 'Submit'.

Pilih Jenis Kad anda dari senarai dropdown dan masukkan 16-digit nombor kad. Masukkan PIN Kad anda, mohon dan isikan 6-digit TAC yang diterima melalui SMS di nombor telefon mudah alih berdaftar anda. Klik 'Hantar'.

[My Dashboard](#) > [Change Security Question](#)

Select My Internet Banking Profile Settings

My Internet Banking Profile	Change Password	Change Secure Image/Word	Change Security Question
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Change Security Question ⓘ
Change your Security Question for an extra level of security

Card Type

XXXX XXXX XXXX XXXX

Card PIN

Request TAC

Submit

Back

- (iv) Done! Your updated Security Questions and answers will be reflected on the transaction summary. Please memorise the answers to these questions for future reference.

Selesai! Soalan Cabaran dan jawapan yang anda kemas kini akan dipaparkan pada ringkasan transaksi. Sila hafal jawapan kepada soalan ini untuk rujukan anda di masa akan datang.

[My Dashboard](#) > [Change Security Question](#)

Change Security Question
View your submission status

What is your best friend's first name?

What was the first name of your first manager?

In what city were you born? (Enter full name of city only)

Your changes have successfully been updated!