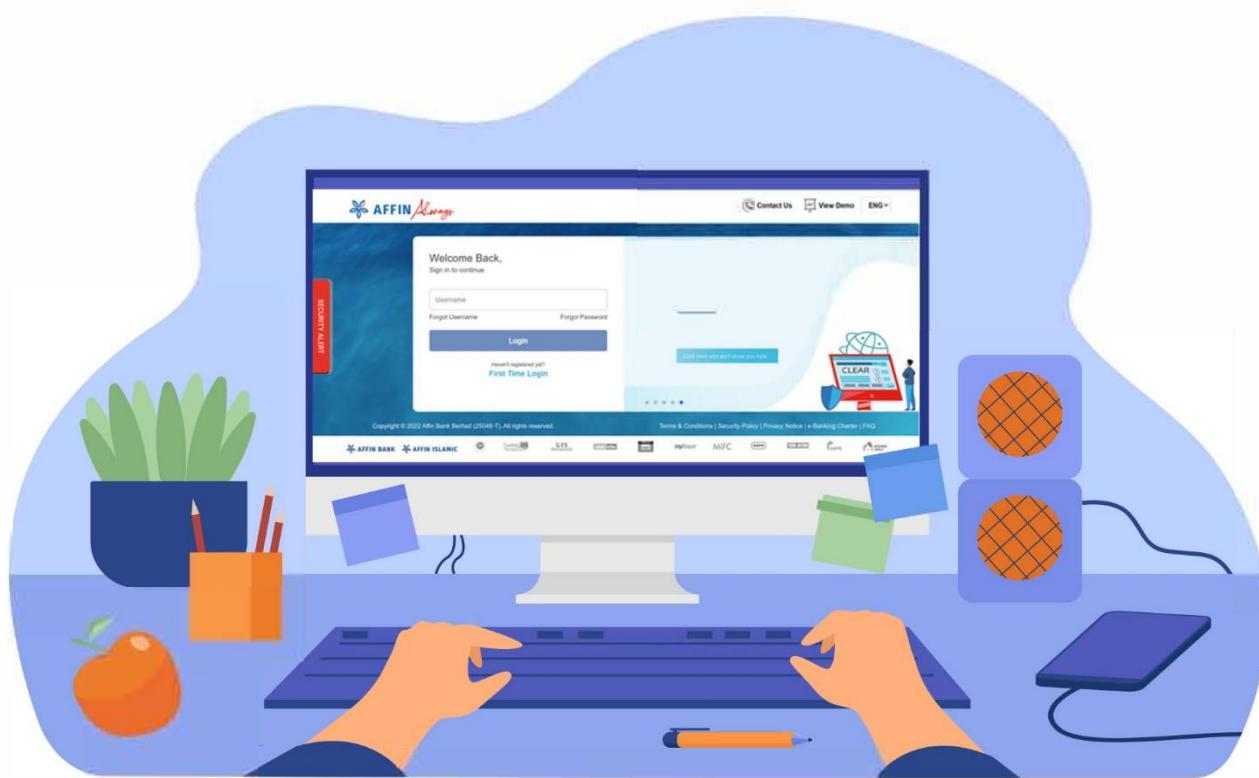




How-to Guide

Panduan



How to view my account details / transaction history?
Cara untuk melihat butiran akaun / sejarah transaksi

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Cara untuk melihat butiran akaun / sejarah transaksi

- (i) From 'Accounts' menu, select 'Account Overview'.

Dari menu 'Akaun', pilih 'Ringkasan Akaun'.

The screenshot shows the AFFIN Always online banking interface. At the top, there's a navigation bar with links like 'MY DASHBOARD', 'ACCOUNTS' (which is highlighted with a red circle), 'TRANSFER', 'PAYMENT', 'INVESTMENT', 'SERVICES', 'SETTINGS', and 'MY ACTIVITIES'. Below the navigation bar is a grey header bar with the title 'My Dashboard' and the date 'Last Login 01 December 2021 14:30:15'. Underneath this is a blue banner with user information: 'ZIN *MASKED BI' and icons for 'TRANSFER', 'PAY BILLS', 'FD / TD-i INFO', and 'MANAGE SHORTCUT'. The main content area has several sections: 'CURRENT / SAVINGS ACCOUNT' (with a bar chart showing balances for Nov, Oct, Sep, and a summary for Nov and Oct), 'BILL PAYMENT' (with a link to 'PAY IT ONLINE!'), 'CREDIT CARD' (with a link to 'TALK TO US!'), 'MORTGAGE / PERSONAL FINANCING' (with a progress bar), 'HIRE PURCHASE' (empty), and 'FD / TD-i' (with a progress bar). On the right side of the dashboard, there are summary boxes for '12 Current / Savings Account(s)', '0 Credit Card(s)', '2 Loans & Financing Account(s)', and '17 FD / TD-i Placement(s)'.

- (ii) Click on the three (3) dots icon next to the account to see the dropdown menu. Click 'View Account Details'

Klik di ikon tiga (3) titik di sebelah kanan akaun untuk melihat menu dropdown. Klik 'Lihat Butiran Akaun'.

This screenshot shows the 'My Assets' section of the AFFIN Always dashboard. It includes a 'NET WORTH' summary with pie charts for 'Total Assets' (RM 3,713,766.93) and 'Total Liabilities' (RM 175,080.32). Below this is a note: 'Note: Total Assets displayed exclude Foreign Currency Account'. The 'My Assets' section lists 'Current / Savings Accounts' (12 Account(s)) with a table showing account numbers, preferred names, current balances, available balances, and a 'More' button. To the right of the table is a 'Go Green' button with the text 'Switch to e-Statement' and a note: 'e-Statement is available for all Deposit Financing Account'. Below this is a 'Recent Transactions' section showing a single entry: '01-Dec-2021 14:30:27 FPX Payment RM 5.00'. The bottom of the page has a footer with links like 'AffinConnect', 'AffinSecure', 'Favourites', 'Inbox', 'Language', and 'Logout'.

- (iii) To view the Transaction History, click 'Transaction History', and enter the transaction date range. Click the 'Search' icon.

Untuk melihat Sejarah Transaksi, klik 'Rekod Transaksi', dan tetapkan lingkungan tarikh transaksi. Klik ikon 'Cari'.

The screenshot shows the AFFIN Always online banking interface. At the top, there's a navigation bar with links like 'MY DASHBOARD', 'ACCOUNTS', 'TRANSFER', etc. Below it, a banner for 'Go Green' is visible. The main area displays 'Current / Savings Account Details' with an available balance of RM 457,247.91. A table shows account information: Type of Account (Joint), Primary Holder (HAZEL NOOR ABDULLAH1), One Day Float (RM 0.00), Two or More Days Float (RM 0.00). Below this, a 'Select History' section has tabs for 'Today's Transaction', 'Transaction History' (which is circled in red), 'AffinAlways History', and 'Debit Card History'. A date range selector shows '01 Oct 2021' to '30 Nov 2021'. The transaction history table lists three entries:

Date	Transaction	Credit	Debit	Balance
25 Nov 2021	JOMPAY DEBIT 0-567890-OSR-8BQ7615P12111251808N	RM 7.00	RM 456,335.42	
25 Nov 2021	JOMPAY DEBIT 0-220279447408-TENAGA NASIONAL BERHAD-8BQ926R012111251808Y	RM 5.00	RM 456,342.42	
25 Nov 2021	JOMPAY DEBIT 0-220126667706-TENAGA NASIONAL BERHAD-8BQ926R012111251808Y	RM 7.00	RM 456,347.42	

On the right side, there are sections for 'Recent Transactions' (listing three FPX payments) and 'What You Can Do' (links to Account Overview, Current / Savings, and Credit Card).

- (iv) To view account details, click on 'View Details'.

Untuk melihat butiran akaun, klik pada 'Lihat Butiran'.

This screenshot is nearly identical to the previous one, showing the same account details and transaction history. However, the 'View Details' button next to the account summary at the top is circled in red, indicating the action to take.