

**FREQUENTLY ASKED QUESTIONS (FAQs)**  
**REVISION OF AIRMILES POINTS CONVERSION RATE**  
**EFFECTIVE 1 APRIL 2025**

**1. What is the revision about?**

The revision is on the Airmiles Points Conversion Rate which allows you to convert your AFFIN Rewards Points into Airmiles with your AFFIN Credit Card as outlined below:

Card Type	Before 1 April 2025	Effective 1 April 2025
AFFIN INVIKTA™ Visa Infinite/ World Mastercard/-i	6,000 AFFIN Rewards Points = 1,000 Enrich/ 1,000 Airasia/ 10 Batik Air Points	8,000 AFFIN Rewards Points = 1,000 Enrich/ 1,000 Airasia/ 10 Batik Air Points
AFFIN World Mastercard/-i AFFIN UKM Alumni Premier World/-i	10,000 AFFIN Rewards Points = 1,000 Enrich/ 1,000 Airasia/ 10 Batik Air Points	15,000 AFFIN Rewards Points = 1,000 Enrich/ 1,000 Airasia/ 10 Batik Air Points
AFFIN AVANCE™ Credit Card/-i AFFIN AVANCE™ Affiliate Card/-i AFFIN DUO+ Credit Card AFFIN DUO Credit Card/-i AFFIN MPN Credit Card/-i AFFIN UKM Alumni Card/-i AFFIN UiTM Credit Card/-i AFFIN BHPetrol Mastercard AFFIN Platinum Mastercard-i AFFIN Visa Gold Credit Card/-i AFFIN Mastercard Gold Credit Card/-i	14,000 AFFIN Rewards Points = 1,000 Enrich Points 12,000 AFFIN Rewards Points = 1,000 Airasia Points 12,000 AFFIN Rewards Points = 10 Batik Air Points	20,000 AFFIN Rewards Points = 1,000 Enrich/ 1,000 Airasia/ 10 Batik Air Points

The new AFFIN DIVENTIUM Credit Card Airmiles Points Conversion Rate will be as follows:

Card Type	Points Conversion Rate
AFFIN DIVENTIUM Credit Card/-i	8,000 AFFIN Rewards Points = 1,000 Enrich/ 1,000 Airasia/ 10 Batik Air Points

**2. Will the revision impact the privileges and benefits associated with your card?**

The other privileges and benefits associated with your card will remain unchanged. For more promotional offers visit <https://www.affinalways.com/promotions>.

**3. When will the revision take effect?**

The revision will take effect on 1 APRIL 2025.

**4. How do I check my available AFFIN Rewards Points?**

You can refer to your monthly credit card statement or check online at <https://rewards.affinbank.com.my>.

**5. Where can I convert my AFFIN Rewards Points into Airline Points?**

You may visit <https://rewards.affinbank.com.my/affinrewards/catalog/category/34> for Airline Points Conversion.

**6. Who should I contact for further information about the revision?**

For more information Cardmember(s) may contact the Bank at the following channels:

- AFFIN BANK/AFFIN ISLAMIC Contact Centre at 03-8230 2222 and/or 03-8230 2323 (for AFFIN Premium Cards)
- E-mail us at [yourvoice@affingroup.com](mailto:yourvoice@affingroup.com)