

**FREQUENTLY ASKED QUESTIONS (FAQs)
REVISION OF AFFIN REWARDS POINTS REDEMPTION VALUE
EFFECTIVE 1 JUNE 2025**

1. What is the revision about?

The revision is on the AFFIN Rewards Points Redemption value which allows you to redeem your AFFIN Rewards Points in AFFIN Rewards as outlined below:

AFFIN Points Redemption Value	Before 1 June 2025	Effective 1 June 2025
	450 AFFIN Rewards Points = RM1.00	600 AFFIN Rewards Points = RM1.00

2. Will the revision impact the privileges and benefits associated with your card?

The other privileges and benefits associated with your card will remain unchanged. For more promotional offers visit <https://www.affinalways.com/promotions>.

3. When will the revision take effect?

The revision will take effect on 1 June 2025.

4. How do I check my available AFFIN Rewards Points?

You can refer to your monthly credit card statement or check online at <https://rewards.affinbank.com.my>.

5. Where can I redeem my AFFIN Rewards Points?

You may visit <https://rewards.affinbank.com.my> for points redemption.

6. Who should I contact for further information about the revision?

For more information Cardmember(s) may contact the Bank at the following channels:

- AFFIN BANK/AFFIN ISLAMIC Contact Centre at 03-8230 2222 and/or 03-8230 2323 (for AFFIN Premium Cards)